

# Press Release

For Immediate Release



## EMPLOYEES' RETIREMENT SYSTEM

OF THE GOVERNMENT OF THE VIRGIN ISLANDS

*"Contributing today for a better tomorrow"*

**Date:** Wednesday, October 30, 2013  
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### **MEMBERS MUST CALL TO APPLY FOR A LOAN**

ST. THOMAS/ST. CROIX, VI –

GERs ADMINISTRATOR, AUSTIN L. NIBBS, WISHES TO ADVISE MEMBERS THAT EFFECTIVE IMMEDIATELY, WHEN APPLYING FOR A LOAN, THEY WILL BE REQUIRED TO CALL IN TO HAVE THEIR NAME PLACED ON A DAILY LISTING. THIS WILL ENSURE THAT PERSONS COMING IN ON A SPECIFIC DAY WILL BE SEEN ON THAT DAY. WALK-IN APPLICANTS WILL NO LONGER BE ACCEPTED.

THIS PROCESS WAS INITIATED ON A TRIAL BASIS AT THE BEGINNING OF THE LOAN PROCESSING SEASON IN OCTOBER 2013 AND WAS VERY SUCCESSFUL. IT SIGNIFICANTLY REDUCED THE AMOUNT OF TIME IT TOOK MEMBERS TO BE SEEN BY A LOAN OFFICER AND HELPED THE STAFF TO EFFECTIVELY MANAGE THEIR WORKFLOW.

GERs CONTINUES TO LOOK FOR WAYS TO BETTER SERVE OUR MEMBERS AND TO PRACTICE EFFICIENCY IN OUR DAILY OPERATIONS.

THANK YOU FOR YOUR CONTINUED COOPERATION AND UNDERSTANDING.

FOR MORE INFORMATION, CALL 776-7703 OR 718-5480.

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