



# GOVERNMENT EMPLOYEES' RETIREMENT SYSTEM

OF THE VIRGIN ISLANDS

"Contributing today for a better tomorrow"

## Press Release

For Immediate Release

**Date:** Thursday, October 21, 2021

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### **GERS Office on St. Thomas Automation System Temporarily Out of Service**

Please be advised that during a system update the Government Employees' Retirement System (GERS) general phone number at the St. Thomas Office (340-776-7703) voice automation system, is currently down. GERS is working with Viya to rectify the problem as swiftly as possible.

In the meantime, if you have any immediate questions or concerns, call us directly via our Customer Service Unit 340-693-3939, or email us at [customercare@usvigiers.com](mailto:customercare@usvigiers.com).

We apologize for any inconvenience this has caused.

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