

## GOVERNMENT EMPLOYEES' RETIREMENT SYSTEM

## OF THE VIRGIN ISLANDS "Contributing today for a better tomorrow"

## Press Release

For Immediate Release

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## **GERS Office Closure Update**

St. Thomas V.I-

The Government Employees Retirement System advises its members and the general public that the GERS Offices will remain closed until further notice in compliance with the territory wide stayat-home order.

Our primary concern remains the safety and well-being of our staff and members. During this temporary closure we encourage members to use the Member Self Service feature on our website at <a href="www.usvigers.com">www.usvigers.com</a> available 24/7. If you need assistance with your account please send an email to <a href="helpdesk@usvigers.com">helpdesk@usvigers.com</a> with your full name, V3 user name, date of birth, last four digits of your social security number and a contact number for verification.

Thank you for your understanding and support during these challenging times. If you have any questions or concerns please feel free to contact us at <a href="mailto:customercare@usvigers.com">customercare@usvigers.com</a>.

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